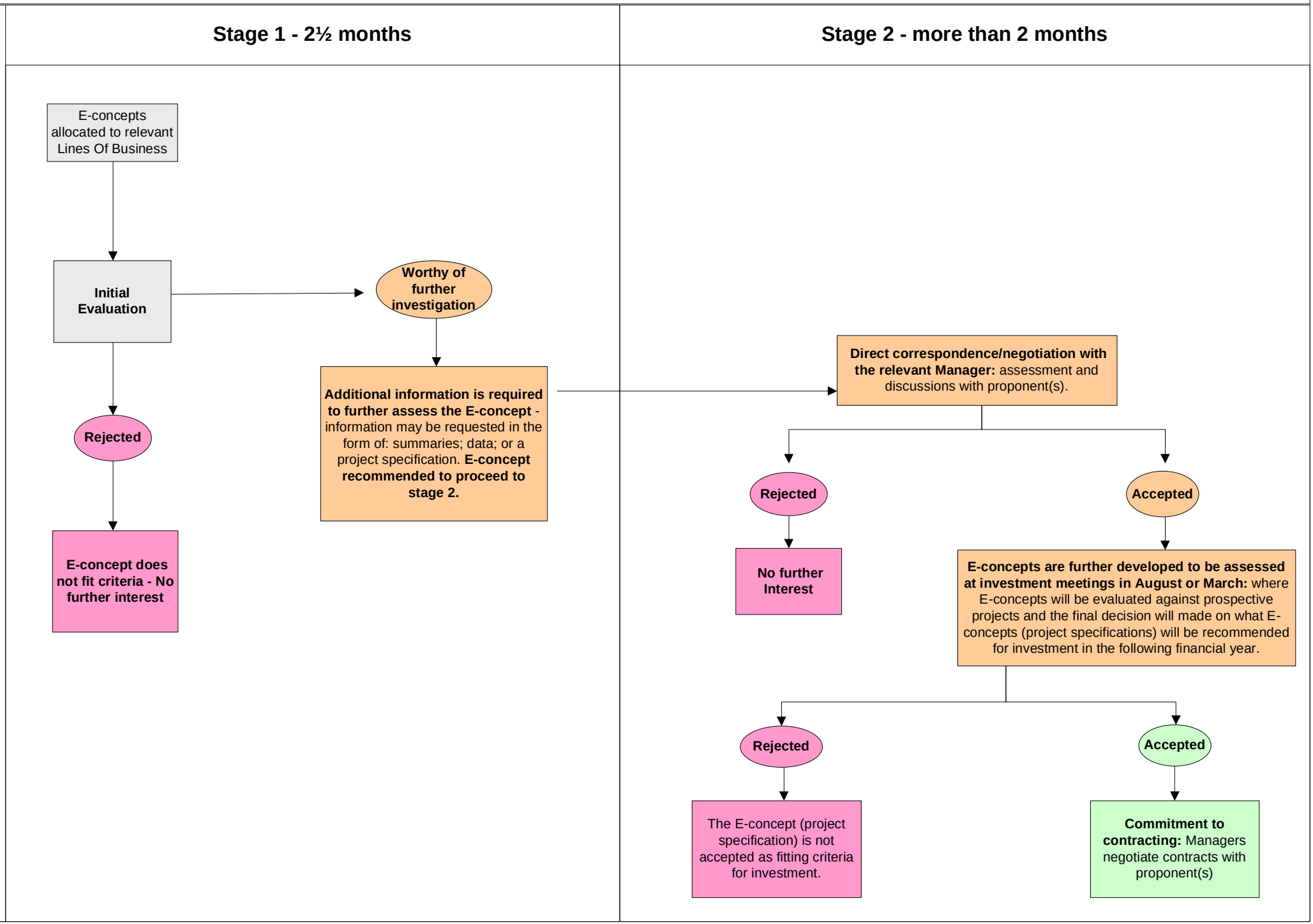E-concept Process: Overview Flowchart